

Complaint template

This is the complaint template for Bitonic B.V. Please provide the correct information below to ensure we have all the necessary details. Make sure to include accurate contact information, and if you are representing a company, please provide the company details.

The form consists of two pages. Make sure to complete and send both.

Personal data of the complainant

Last name / legal entity name

First name

Telephone number

Email address

Registration or ID number and LEI (if available)

Personal data of the legal representative (optional)

Last name / legal entity name

First name

Telephone number

Email address

Registration number and LEI (if available)

Address information

Street (for companies registered office)

House number

Postal code

City

Country

Information about the complaint

Full details of the crypto-asset service or agreement to which the complaint pertains (e.g., references related to the relevant transactions).

Description of the subject matter of the complaint. Please provide documentation to support the facts mentioned. Documentation can be uploaded alongside the complaint template.

Date(s) of the facts that have led to the complaint.

Description of damage, loss or detriment caused (where relevant). Or other comments or relevant information (where relevant).

Signature

When submitting your complaint, please ensure you include the following: a power of attorney or other relevant documents, a copy of the contractual documents related to the investments in question, and any additional documents supporting your complaint.

Place

Date

Signature